# Easy Pay Card

Where payments happen in a heartbeat





# Simplifying access to healthcare

# The **Easy Pay Card** is a new **digital payment solution** that enables globally

mobile policyholders to pay for their medical care above £500, wherever they might be, without incurring any personal costs and seeking reimbursement.



## New! Easy Pay Card

a simple and innovative solution for an improved customer experience





## How does it work?

## **ISSUING** THE VIRTUAL CARD

#### Policyholders will reach out to our claims team with **documented** estimated costs at least 3 working days prior to their medical care.



#### Our team will review the claim and once authorised, issue **the card loaded** with the amount needed to pay for treatment.

## 3.

Members will then receive an automated email from EasyPayCard@aprilinternational.co.uk with a link to activate their account.

## 5.

Once the account is created, members will be able to add **the card into their digital (Apple or Android) wallet.** 



## USING THE CARD

## 1.

Once the card is issued, policyholders will be able to receive their **medical care.** 

#### 2.

2.

They can then **pay for their treatment** with the **Easy Pay Card.** 

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### 3.

Members will need to submit their supporting documents to us, such as invoices, receipts & prescriptions, within 24 hours of using their card. This can be done via their online <u>APRIL Easy Pay account</u>.

## How does it work?

## Using the Easy Pay Card



### **Requesting the card**

Policyholders can request the card via email <u>easypaycard@april-</u> <u>international.co.uk</u> at least **3 working days prior to their medical care**. They will need to provide a documented estimated quote for their treatment.

### **Medical care**

Once the card is approved, policyholders can receive their medical treatment.

## Payment

Policyholders can then pay for their treatment with the Easy Pay Card.

## Invoice

They will need to submit all receipts, invoices, medical prescriptions and any other supporting documents via their <u>APRIL Easy Pay account</u>.



## This solution is designed in partnership with manager.one

manager.one is an online bank for professionals and our banking partner for this payment solution.



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